

TERMS & CONDITIONS (TRADE-IN)

1. All trade-in assets need to be picked up by 31st December 2022. When sending an asset pickup request, please buffer for lead time of minimum 5 working days.
2. Buyback rates generated on the ARS Calculator are valid till 31st December 2022 only.
3. Nett buyback rates are subjected to minimum of 20 CPUs and/or notebooks processed in a single trip to customer location, failing which a services loading fee or USD 150 is chargeable to customer.
4. Nett buyback rates includes the following services:
 - Asset pickup from single location at customer site in metro cities*. Additional logistic surcharges apply for pickup from non-metro cities and countries including Australia, New Zealand, Japan, Korea and India. Excludes dismantling or moving from user desk.
 - Asset processing including de-tag and inventory reporting.
 - Offsite data destruction via 3 pass offsite data wipe. HDD with failed wipes will be physically destroyed via shredding at no additional charge.
 - Green processing (resales or recycle) in accordance to local and international law and green regulations.
5. Nett buyback rates are subject to handover of assets that are bootable to POST[†] level and handed over with AC adapter and all system components intact as is (e.g. HDD and RAM etc.). Assets just have to be bootable to POST level, without the need to pass the POST test. If afore mentioned conditions are met, no other devaluation will be applied for cosmetic or functional defects.
6. Trade-in models cover commercial PC/notebook models of selected brands. White boxes are not eligible for Lenovo trade-in offer.
 - Top 5 brands (Lenovo, Dell, HP, Toshiba, Acer) are accepted at 100% buyback price.
 - Other brand (Fujitsu, Asus, Samsung, LG) subject to 20% devaluation with 80% buyback price.
7. Payout for trade-in assets is upon completion of asset processing. Turnaround is approximately 2 months.
 - Month 1: Data processing, verification and reporting including data destruction certification.
 - Month 2: Payout processing via interbank transfer on customer or business partner invoice.

* Metro cities included in the buy-back: Malaysia – Kuala Lumpur, Penang & Johor Bahru; Hong Kong – Hong Kong main island; Taiwan – Taipei; Philippines – Manila; Vietnam – Ho Chi Minh and Hanoi; Indonesia – Jakarta; Korea – Seoul and Singapore – Singapore main island

[†]POST, short for Power On Self Test, is the initial set of diagnostic tests performed by the computer right after it's powered on.

- It is the first step of the boot sequence. It doesn't matter if you've just restarted your computer or if you've just powered it on for the first time in days; the POST is going to run, regardless.
- POST doesn't rely on any specific operating system. In fact, there doesn't even need to be an OS installed on a hard drive for the POST to run. This is because the test is handled by the system's BIOS, not any installed software.
- A Power On Self Test checks that basic system devices are present and working properly, like the keyboard and other peripheral devices, and other hardware elements like the processor, storage devices, and memory.